



## **Quality Policy**

### **Our Expertise, Your Growth**

Centre for Assessment is a leading specialist in certification, assessment and training services, delivering training, audits and assessments both nationally and internationally to thousands of clients.

We are a part of the Growth Company (TGC) and operate in line with the policies, processes and values of our group.

### **Aim**

Centre for Assessment aims to provide a high quality service which ensures that our clients, peers and other interested parties have confidence in our ability to provide our range of services in line with the specified requirements.

### **Purpose**

This policy outlines the quality commitments that Centre for Assessment has made to enable us to achieve this aim and continual improvement of our offer and its delivery.

### **Commitments**

Centre for Assessment has made the following 8 commitments:

- To broaden our service offer ensuring that we are able to provide the most advantageous range of services to our clients.
- To expand our team to enable growth and effective service delivery.
- To ensure proper coverage of our operating areas to wherever possible enable delivery through competent local resources.
- To maintain our accreditations, certifications and contracts with a view to secure continued delivery of our current range of services.
- To spread our brand identity and increase its recognition across our industry and in the interests of our interested parties.
- To invest in talent, technical knowledge and relationships across our services to add value to them and our offer as a whole.
- To deliver our services in line with the core principles for inspiring confidence: Impartiality; Competence; Responsibility; Openness; Confidentiality; Responsiveness to Complaints; and, a Risk Based Approach.
- To operate in line with our wider Growth Company Values: Stronger Together; Do the Right Thing; Empower People; Make a Positive Difference; and, Build on Success.

A handwritten signature in blue ink that reads 'C. Jones'. The signature is written in a cursive style and is centered on a light blue rectangular background.

Executive Director – Chris Jones