



## **Quality Policy**

### **Our Expertise, Your Growth**

Centre for Assessment is a leading specialist in certification and assessment services, delivering audits and assessments both nationally and internationally to thousands of clients.

We are a part of the Growth Company (GC) and operate in line with the policies, processes and values of our group.

### **Aim**

Centre for Assessment aims to provide a high-quality service which ensures that our clients, peers and other interested parties have confidence in our ability to provide our range of services in line with the specified requirements.

### **Purpose**

This policy outlines the quality commitments that Centre for Assessment has made to enable us to achieve this aim and continual improvement of our offer and its delivery.

### **Commitments**

Centre for Assessment has made the following 8 commitments:

1. To broaden our service offer ensuring that we can provide the most advantageous range of services to our clients.
2. To ensure that our team has the competencies, capabilities and capacity to enable growth and provide effective service delivery.
3. To ensure proper coverage of our operating areas and, wherever possible, enable delivery through competent local resources.
4. To maintain our accreditations, certifications and contracts with a view to secure continued delivery of our current range of services.
5. To spread our brand identity and increase its recognition across our industry, meeting the needs of our interested parties.
6. To invest in talent, technical knowledge and relationships across our services to add value to them and our offer as a whole.
7. To deliver our services in line with the core principles for inspiring confidence: Impartiality; Competence; Responsibility; Openness; Confidentiality; Responsiveness to Complaints; and a Risk Based Approach.
8. To operate in line with our wider Growth Company Values: Stronger Together; Do the Right Thing; Empower People; Make a Positive Difference; and Build on Success.

  
**Chris Jones**  
**Executive Director**